

## RESUME - LINDSAY BURLEY

### CBE FRCPE FRCGP FRSA

Lindsay is one of the top mediators in Scotland. She is accredited as a business coach and mediator and is a partner in Eskhill & Co. Previously Chief Executive of Borders Health Board, she enjoyed a varied thirty-year NHS career as a consultant physician and an executive director. Lindsay has held several non-executive board posts including as Chair of NHS Education for Scotland and the National Waiting Times Centre Board. Lindsay was made CBE in 2011 for services to the Health Services in Scotland.



### MEDIATOR AND COACH

Lindsay trained in mediation in 2003 with Core Solutions and was accredited as a mediator in January 2004. She is also accredited by Scottish Mediation and is currently on the SM register of mediators. She has undertaken over 350 mediations since 2004. These have included work in Edinburgh Sheriff Court, workplace and employment mediations, and commercial mediations. Since 2008 Lindsay has been a member of the mediator panel of the Scottish Legal Complaints Commission and regularly conducts mediations on their behalf. She has been a mediator in five of the six mediations in the tenant farming sector under the contracts for the Scottish Government and the Scottish Land Commission managed by Eskhill and Co and is currently a member of a panel of mediators with the Scottish Land Commission. Many of the mediations in various settings have involved lawyers – solicitors and advocates; some have also involved other agents – land agents, surveyors, trade union officials. Lindsay has some experience of multi-party mediation: recent examples include a dispute among several voluntary organisations and a dispute among different interest groups following a community land buy-out. Since April 2020 she has developed significant experience of remote mediation by Zoom.

In 2003 Lindsay was accredited as a business coach through the School of Coaching and Strathclyde University. She offers executive and team coaching to a wide range of private, public and voluntary organisations, focusing on the performance of top managers and board directors. She has a particular interest in, and experience of, the relationship between the Chair and Chief Executive. Building on her mediation experience, she offers Conflict Coaching as a specialty and is accredited in Myers Briggs Type Indicator (MBTI).

Lindsay brings skills and experience in managing people and change in complex settings to coaching and mediation. As a mediator, she prefers a facilitative approach. Her experience allows her to range across the spectrum from facilitative to evaluative as appropriate. She works hard to keep the parties positive and focused on the future, without avoiding the difficulties evoked by their past history. She is used to coping with strong emotions and anger that conflict may provoke. She has a particular interest in mental health and is used to working with clients who have experienced mental health problems.

### PREVIOUS EXPERIENCE

Lindsay graduated in medicine from Edinburgh University in 1973. She trained in general practice and internal medicine, specialising in geriatric medicine. In 1991 she moved into full time senior management in the NHS as Director of Planning and Development with Lothian Health Board. These positions allowed her to develop a wide range of services, as well as offering significant experience in managing people, organisations and understanding the complexities and ambiguities of large public sector agencies. In 1995 Lindsay was appointed Chief Executive of Borders Health Board, a post she held until 2003. She was a member of the Millan Committee, whose report on mental health legislation underpinned the 2003 Mental Health Act in Scotland.

Lindsay is a past Chair of NHS Education for Scotland having served 8 years as chair and a non-executive director since 2002. From 2003 to 2010 she chaired the National Waiting Times Centre Board. She was a member of the Scottish Further and Higher Education Funding Council from 2006 to 2013. She was Chair of the Scottish Association for Mental Health from 2009 to 2015. Lindsay also held an honorary Senior Lecturer appointment with the University of Edinburgh (Faculty of Medicine) until 2013. Since 2017 she has chaired the Forensic Network Board for Scotland.

***“Lindsay’s pre-meeting was helpful and reassuring, and the day was welcoming and conducive to focusing on a positive outcome. On leaving mediation, I felt the way ahead was clear.”***